



HW Martin Quality Policy Statement

The policy of the Company is to maintain a high standard of quality in both materials and workmanship throughout the organisation, to ensure that work will be carried out professionally and profitably to the customer's satisfaction, complying with the specifications and programme requirements and in accordance with BS EN ISO 9001:2000.

In order to achieve the aims of the company, every employee in the organisation has to be made aware of their responsibilities and actively co-operate with the management in implementing the policy. The Company will ensure that every employee is aware of the policy and will ensure that it is adhered to. The employees will assist the management in carrying out the policy effectively and will adhere to the company procedures. They will report back to management on any materials etc, which in their opinion do not comply with the specification.

To affect the policy of the company, every effort will be made to promote and maintain high standards of workmanship and material and all employees must ensure their co-operation in carrying this out.

The Company recognises the role the Accreditation Body has to play to promote mutual co-operation to achieve high standards within the industry. The Company believes that employee's participation is essential to achieve its aims and all employees will be encouraged to discuss with management, any relevant matters, to ensure that only proper and approved materials and equipment are used and that only persons competent and skilled are permitted to carry out such work.

The Company objectives will be set and clearly defined during the annual review for the forthcoming year. Nominated management staff will ensure that objectives are regularly reviewed and findings are made available for internal audits, BSI assessments and fully presented to the annual review board.