

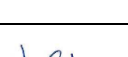
H W Martin Fleet Maintenance Limited

Quality Policy Statement

Document Owners

Written by	Aidan Lack	
Authorised by	Adam Maskery	

Document History

Review Date	Reviewed By		Comments / Amendments	Version
26 June 2026	Jim Clegg		Annual review. Section added on directors and employee responsibilities.	2.6
30 June 2025	Aidan Lack		Annual Review. Changed Written by to Aidan Lack	2.5
01 August 2024	Jim Clegg		Interim review to reflect company name change to HW Martin Fleet Maintenance Ltd.	2.4
28 June 2024	Jim Clegg		Interim review – changed signatory to Adam Maskery following organisational changes.	2.3
26 April 2024	Jim Clegg		Annual review. Changed authoriser to Jon Stubbs. Changed reference from Quality Manual to Company Manual.	2.2
30 April 2023	Jim Clegg		Annual review.	2.1
30 April 2022	Iain Kay		Annual review. Changes to reflect the separation of Plant from Waste and PWR	2.0
30 April 2021	Iain Kay		Annual review. No content changes.	1.1
30 April 2020	Iain Kay		Annual review and change to document reference in line with MSV 03-1-3 Procedure for Documented Information	1.0

Quality Policy Statement

H W Martin Fleet Maintenance Limited

H W Martin Fleet Maintenance Limited has been providing vehicle, commercial fleet, and plant maintenance and repair services to a wide range of clients for over 40 years. The company is a key part of the Martin Group of Companies and works closely with the other Group businesses to successfully deliver a range of specialist services to the public and private sectors.

The company places significant importance on Quality Management because we value our clients and customers. We aim to provide services that are delivered right first time, safely, within budget and when expected. We are committed to the ongoing enhancement of client and customer satisfaction, working in collaboration with them to ensure that their needs and expectations are understood and fulfilled.

We operate a Quality Management System that is designed to comply with the requirements of ISO 9001:2015. It incorporates specific elements for the provision of vehicle and plant maintenance services. Our Company Manual defines the structure of our Quality Management System and contains details of the systems and procedures we have in place to support our aims and objectives, including:

- establishing meaningful, measurable quality objectives that reflect our aims and strategy
- ongoing, regular monitoring of client and customer feedback including complaints
- training and development of our employees
- regular auditing of our processes, systems and procedures
- selecting and monitoring our supply chain against set criteria
- regular, documented management reviews of each of the above

We are committed to the continual development and improvement of the Quality Management System. Our quality performance is constantly monitored and we implement improvements when appropriate. This Quality Policy is regularly reviewed to ensure its continuing suitability.

Copies of this Quality Policy and associated management system documentation are made available to all relevant employees.

The Directors retain overall responsibility for the effectiveness of the Quality Management System and for ensuring that the organisation continues to meet all relevant statutory, regulatory, customer, and contractual requirements.

All employees are responsible for working in accordance with company procedures and contributing to the continual improvement of the business, its services, and the effectiveness of the Quality Management System.



Adam Maskery
Director